TRACKER TOUCH



USER GUIDE

TRACKER™

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GETTING STARTED

You should have already downloaded your TRACKER Touch app, if you haven't, it is available to download from App store or Google Play.

ANDROID APP ON Google Play

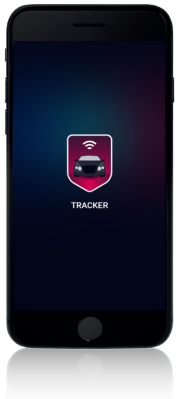
Available on the App Store

SIMPLE SET UP

Before you can start using TRACKER Touch there are a couple of important steps to run through to ensure your app is connected to your TRACKER device.

You will need:

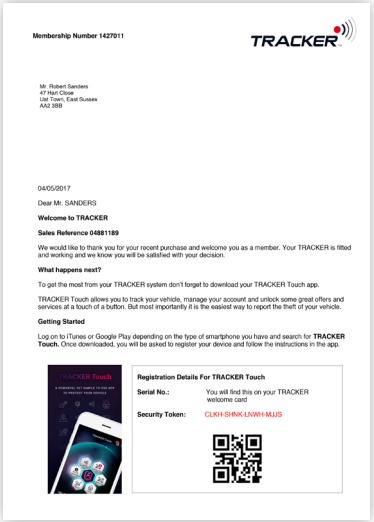
- **TRACKER Touch** – downloaded to your smart phone
- **Serial Number** – this can be found on your welcome card
- **Security Token** – you can find this in your welcome email/letter



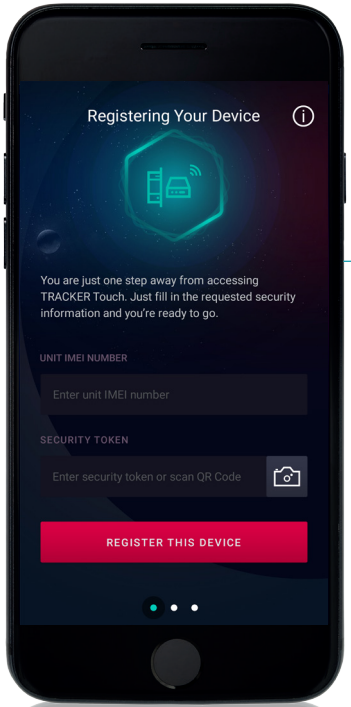
TRACKER Touch app



Welcome card



Welcome letter/email



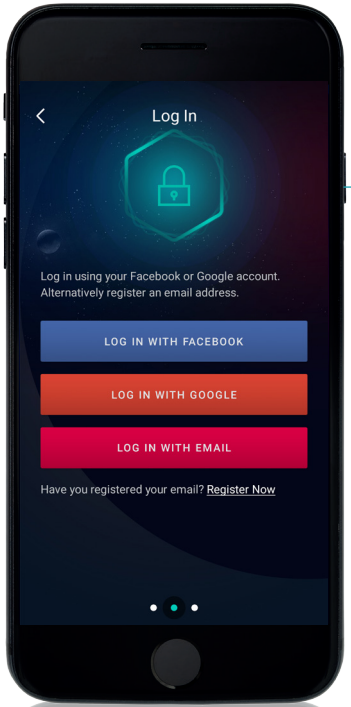
REGISTRATION

Step 1: Connecting your TRACKER device to your phone

When you open the TRACKER Touch application you will be asked to enter:

- **Serial Number** – this can be found on your welcome card
- **Security Token** – you can find this in your welcome email/letter

These fields are case sensitive so please enter all characters as shown.



REGISTRATION

Step 2: Creating a Login Account

Once you have successfully linked your phone to your TRACKER device you will be asked to log in. You can log in using:

Facebook, Google or with email

Logging in with Email
Before you can log in with email you will need to create an account by registering an email and password using the 'Register Now' link.

SUMMARY OF SERVICES

TRACKER

- Report a theft
- My Account
- Help and Support
- Preferences
- Social Media

Protect my car

Health

- Heath of the TRACKER system
- Health of the vehicle battery

Find my car

- Route to my car
- Show my car on a map

Crime area

Offers



TRACKER SERVICES



My Account

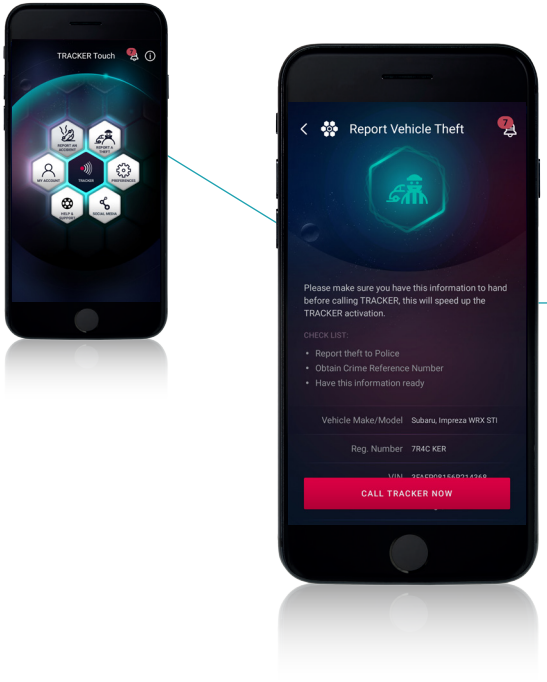
Report a theft

Preferences

Help and Support

Social Media

TRACKER SERVICES



Report a theft

Reporting a theft couldn't be easier, all the information you need is available right here, simply click 'CALL TRACKER NOW'.

TRACKER SERVICES



Preferences

This section gives you access to our terms and conditions, privacy policy and option to send feedback.

TRACKER SERVICES

My Account

View your personal and vehicle details. If your personal information needs updating you can do this in My Account.

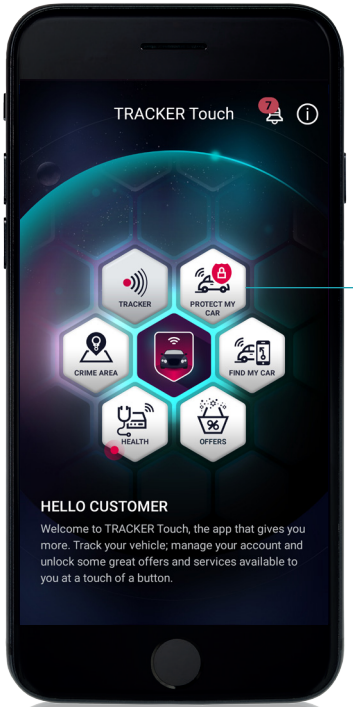


Social Media

Keep up with the latest news from TRACKER. Follow us on Facebook and Twitter.

Help and Support

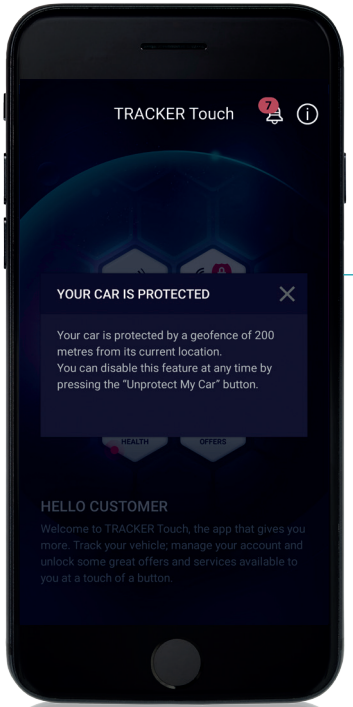
Need to get in touch with TRACKER? You can find helpful contact information to make it easier to get in touch.



PROTECTION

Protect My Car

You can protect and unprotect your car by pressing this button – when your car is 'protected' the lock will show as GREEN and RED if this service is turned off.



PROTECTION

Set a Geofence

When you press 'Protect My Car' this creates a geofence of 200 meters around your car from its current location. If your vehicle is moved outside the set perimeter you will be alerted by email.

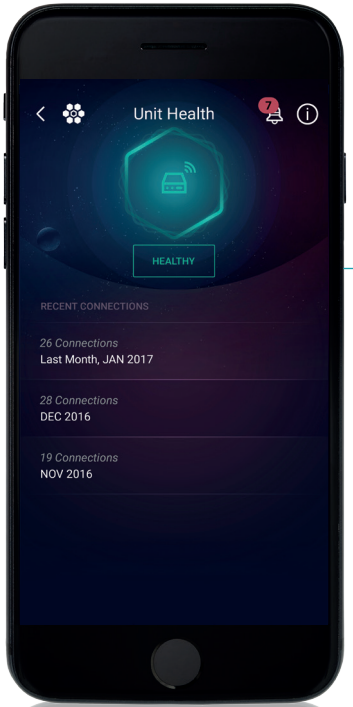
You can disable this feature at any time by pressing 'Unprotect my car'.

CHECK HEALTH STATUS

My TRACKER system

My vehicle battery

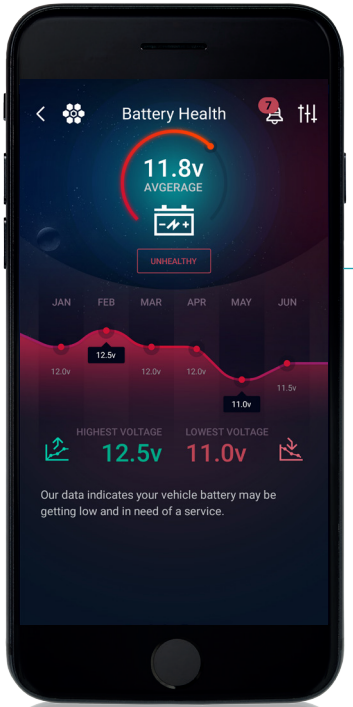




CHECK HEALTH STATUS

My TRACKER system

Peace of mind knowing you can monitor the health of your TRACKER system at any time using TRACKER Touch.



CHECK HEALTH STATUS

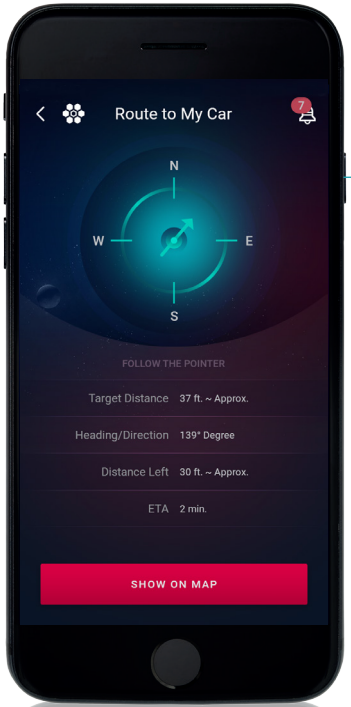
My vehicle battery

TRACKER Touch not only allows you to monitor the health of the TRACKER system but also the health of your vehicle battery to ensure you can take any necessary action.

FIND MY CAR

Route to my car
Show on a map





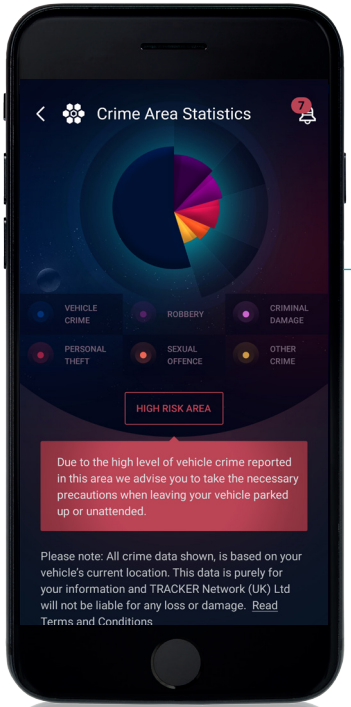
FIND MY CAR

Route to my car

Have you ever parked somewhere and forgotten where you parked? Now you can use 'Route My Car' to navigate your way back by following the compass direction.

Show on a map

Use the 'Show on a map' feature to see the vehicle location on your preferred map and use directions from here to navigate back to your car.



CRIME AREA STATS

Vehicle Crime Rating

Leaving your car parked up in an unfamiliar area? Want to know the vehicle crime rating in your area? TRACKER Touch will provide a vehicle crime rating based on your vehicle's current location.

TRACKER TOUCH

TRACKER™

Now you are ready to start using TRACKER Touch and enjoy the many services it provides.

Need further assistance?
Call the TRACKER Touch Team on
0808 509 0909

STAY CONNECTED & IN CONTROL

TRACKER Network (UK) Ltd.
6-9 The Square,
Stockley Park, Uxbridge,
Middlesex UB11 1FW