

A photograph of a man and a woman driving away from the camera in a red convertible. The car is on a paved road lined with trees, and the sun is setting in the distance, creating a warm, golden glow. The car's interior features red leather seats with black stripes. The man is wearing a blue shirt and a watch, and the woman is wearing a light-colored top. The text "Welcome to TRACKER" is overlaid on a semi-transparent grey banner across the middle of the image.

Welcome to TRACKER

STOLEN VEHICLE RECOVERY – Battery Powered TRACKER Retrieve

TRACKERTM 

Welcome to **total peace of mind**

Now you can happily leave your vehicle knowing that with TRACKER hidden inside, the police will be guided straight to it, should it ever be stolen.



There are just **THREE THINGS** we need you to do

- 1** Keep your TRACKER membership card with you at all times.
- 2** When you receive your TRACKER registration document, keep it somewhere safe.
- 3** **Relax** – your vehicle is covered in the event of theft.

If you require additional information about your TRACKER system, please contact our Customer Service team on:

 **0808 509 0909** or go to  **tracker.co.uk**



What should I do if my **vehicle is ever stolen?**

- 1** The first thing you must do is call the police to report the theft.
- 2** When reporting the theft ensure you obtain a Crime Reference Number.
- 3** Once you have reported the theft, call the TRACKER 24hr Control Room on:
0800 911 900.

Please ensure that you have the following information to hand before calling TRACKER:

- Vehicle registration number
- Your TRACKER system serial number
- Crime Reference Number



If you are reporting the theft from outside of the UK please report the theft to the local police authorities and then call TRACKER on **+44 (0) 808 509 0909**.

TRACKER will provide either partial or full European coverage depending on the type of TRACKER system you have installed. If you would like more information on European coverage, please visit:

 **tracker.co.uk** or call on  **0808 509 0909**

Once your vehicle has been located by the police, TRACKER will arrange for a uniformed guard to stay with the vehicle until the recovery company arrive to pick it up and return to you anywhere in mainland Great Britain*.

**Terms and conditions apply.*

HOW IT ALL WORKS



With a **TRACKER** system installed,
your vehicle is in safe hands

4

Your TRACKER system is operated by all of the UK's police forces. Using Very High Frequency (VHF) technology, the police can track the stolen vehicle even if it's being transported or is hidden in a shipping container.

● Battery Powered TRACKER Retrieve

Battery Powered TRACKER Retrieve is our most flexible product yet. As a self-contained device with its own power source the unit doesn't need to be wired into

the vehicle's electrical system, making it more versatile both in terms of the range of vehicles into which it can be installed and the choice of location within the vehicle.

! IMPORTANT INFORMATION

Battery Powered TRACKER Retrieve has a 5 year life from the original date of installation. Should your vehicle be stolen, when it's recovered we'll arrange for a TRACKER-approved engineer to inspect your TRACKER unit free of charge to ensure it's working correctly.

If you **sell your vehicle**

If you sell, transfer or dispose of your vehicle please complete the tear off section on your registration document and post it to TRACKER Network:

TRACKER Network (UK) Ltd
6-9 The Square,
Stockley Park, Uxbridge,
Middlesex UB11 1FW

The tracking system is NOT transferable from vehicle to vehicle.

The TRACKER system stays with the original vehicle for its lifetime. When the vehicle is sold, the new owner can register with TRACKER by paying a registration fee and a TRACKER subscription.

To transfer ownership of the TRACKER system, call

 **0808 509 0909**



! DON'T FORGET!

**Don't forget to fit TRACKER
to your new vehicle!**

Simply call **0808 509 0909**



Frequently asked questions

What should I do with my TRACKER Registration Document?

When you receive the document, check the accuracy of all details and notify TRACKER immediately if you need to make amendments by calling 0808 509 0909. We advise you keep the document in a safe place, but remember not to leave it in your vehicle.

Will my vehicle require TRACKER identification stickers?

No. A major security feature of the system is that the presence of the TRACKER unit is not disclosed to the thief. In fact, identification stickers are an encouragement to thieves to damage the vehicle, as they may hurriedly attempt to locate the unit.

For this reason we also strongly advise that you use your discretion when notifying others that your vehicle has TRACKER fitted.

Can my Battery Powered TRACKER Retrieve unit be transferred from one vehicle to another?

No. For security reasons the TRACKER unit stays with the original vehicle for its lifetime. When you sell your asset, the new owner can benefit from the TRACKER unit once he or she has registered with TRACKER Network and paid the Network Subscription and registration fee.

Please note: The TRACKER Network Subscription is non-transferable.

Does my TRACKER unit require a subscription?

Yes. Customers are required to have a fully paid subscription in order to be covered by TRACKER.

Will my TRACKER system work in Europe?

Battery Powered TRACKER Retrieve provides partial European coverage. Please visit our website at tracker.co.uk or call 0808 509 0909 for more information.

What is the Guard and Recover Service?

Once your vehicle has been located, TRACKER will arrange for a uniformed guard to stay with the vehicle until the recovery company arrives to pick it up and return it to you anywhere in mainland Great Britain. Terms and conditions apply.

Do you offer the Guard and Recover Service in Europe?

No. This service is only available in mainland Great Britain.

What happens to my TRACKER unit if my vehicle battery is disconnected?

Your Battery Powered TRACKER Retrieve does not require any power from your vehicle's electrical system so is unaffected should the battery become disconnected.

What is the life of my Battery Powered TRACKER Retrieve product?

The Battery Powered TRACKER Retrieve product has a 5 year life from the original installation date.



TRACKER Network (UK) Ltd.

6-9 The Square, Stockley Park, Uxbridge, Middlesex UB11 1FW

 **0808 509 0909**  **tracker.co.uk**

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